

Upgrading to 4G Frequently Asked Questions

1. When will the 3G networks be shut down?

Sunset dates vary by carrier and by region, but all 3G networks are expected to be shut down by the end of 2022. T-Mobile/Sprint is anticipating being completely shut down by December 2021, AT&T February 2022, and Verizon by December 2022. It's important to note that carriers are decommissioning parts of their 3G network prior to the final shutdown date and significant network degradation is already being experienced in various regions.

2. Why do I need to plan now?

Significant network degradation is already being experienced in various regions. Avoid disruption in usage. This is especially important for compliance and ELD.

Upgrade now to get improved coverage areas and faster network speeds. Avoid a potential inventory shortage and rushed installations. Don't wait until the last minute.

3. I haven't budgeted for the migration. What are my options?

Spireon has \$0 down plans to help lighten your financial burden.

4. How long does the migration process take?

The migration process will vary depending on your fleet / trailer size. A small to medium size fleet can take as little as a few weeks. Whereas a larger fleet can take months for a full transition.

5. How do I know if I have a 3G or 4G device?

As an existing customer, Spireon has your device makeup, and we're able to help you understand your inventory.

6. Why should I invest in 4G LTE?

4G LTE is a proven technology that provides faster performance and better coverage than 3G. 4G LTE networks are expected to operate at least through approximately 2030. You can leverage the benefits of 4G devices and have confidence that they will continue to be supported for many years into the future.