

The Reality of Detention

Detention has become a costly problem for both carriers and shippers. Without concrete data on detention, trucking companies often find themselves in a strained relationship with customers come billing time. That's not good for business. Managing detention gets maximum ROI.

84% of carriers identify detention as one of the top five problems affecting their business.

Source: Owner-Operator Independent Drivers Association

Detention costs the trucking industry more than \$3 billion annually in lost time and productivity.

Source: Federal Motor Carrier Safety Administration

\$3,000,000,000

40hrs

84%

63%

Drivers spend as many as 40 hours a week at customer locations waiting for their trailers to be loaded or unloaded.

Source: Owner-Operator Independent Drivers Association

63 percent of drivers are detained more than 3 hours per stop.

Source: DAT