



E-CHALLENGER
TRANSPORT
SERVICES
USDOT 3817941
CA 604488
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CASE STUDY

FleetLocate and AI Dashcam Help Business Improve Safety

E-Challenger Transportation Services uses FleetLocate™ from Spireon to manage his business, further aiding the quick recovery of a stolen truck



Fleet Management

About

Ernest Umeh has been the owner of E-Challenger Transport Services since 2015, specializing in container hauling near the port of Long Beach in California. In 2021, as he heard of increasing thefts related to vehicles like his, Ernest made the decision to purchase the FleetLocate GPS vehicle tracker and AI dashcam to improve visibility and the safety of his vehicle.

Solution

One morning in December 2022, Ernest discovered his truck had been stolen. Remembering his recently purchased Spireon GPS tracker and dashcam, he quickly logged onto FleetLocate, the online portal where he could get information about the vehicle's location, status and any video recording recovered from the dashcam.

Results

Inside FleetLocate, Ernest saw the exact location of the truck, as well as all the locations it had been in the two hours since it was stolen. Ernest contacted the local authorities and filed a police report with the precise information. Within an hour, the police were in pursuit of the vehicle.

The vehicle was located quickly, after being abandoned. The offender had stolen the truck's dashcam, attached

Challenges

Ernest had heard of many instances of trucks being broken into to steal computers left behind by drivers, so he purchased a Spireon GPS tracking solution to monitor his vehicle. When his truck was broken into, the offender was unable to quickly disconnect the computer, and instead took the entire vehicle. Since Ernest had a Spireon professional install the GPS tracker on his truck, it was difficult to find and remove, so he was able to use FleetLocate to alert authorities of the vehicle's exact location and recover it within a matter of hours.

"If you care about your investment, you should 100% get a Spireon GPS tracking device."

*Ernest Umeh,
Owner, E-Challenger
Transportation Services*

trailer, and parts of the truck itself, which totaled a loss of \$5,500. Luckily, the offender had failed to take the truck's built-in computer.

With a small investment of a few hundred dollars in Spireon's FL360 tracker and CamCoach AI dashcam, he recovered his truck valued at \$40,000. His experience with the Spireon team was great. "They are very smart," Ernest said. "They quickly helped me navigate the FleetLocate software and find the data I needed during a time of crisis."

Since Spireon's device was professionally installed by a trained technician, it was hidden out of sight, and the offender was unable to find or remove it. This was a key reason why they were able to recover the vehicle so quickly. It took only a matter of hours to recover in comparison to the other tracking devices Ernest had used in the past, which took several weeks to recover. This greatly reduced property loss and disruption to his business. "After my experience, I would 100% recommend everyone to get a Spireon GPS tracking device." Ernest added.

